

Statement of Intent

Errigal Contracts Ltd. (the company) recognises the importance of addressing adverse publicity about the Company itself and about the construction industry in general.

The Company's policy is to ensure that as part of its normal induction and training programmes, all Company representatives are made aware of the need to report any service or company / business related issues that may have an adverse effect on the reputation of the Company and therefore on the reputation of the industry in general, to the appropriate Manager.

Responsibilities

The controls for the management of adverse publicity for those employed by Errigal Contracts ultimately lies with the board of directors. All employees have a responsibility to comply with this policy and its associated arrangements.

Arrangements

Client / Customer (including Principal Contractor), Consumer and other Stakeholder complaints are processed according to the Company's documented procedures and are kept confidential to relevant Company representatives only.

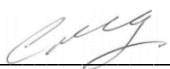
In respect of any situations / incidents that are made known to the Company by the media or by people or organisations other than the Customer, only the Managing Director or his designated Deputy will communicate with such parties, if any communication at all is considered necessary or appropriate.

It is therefore very important that all company representatives including employees and otherwise contacted / engaged persons, understand that they must not enter into any dialogue, discussion, interview, telephone conversation or other communication of any kind with any person or party particularly the press, other than the company's management team or, if asked, with members of government authorities.


Performance Management, Monitoring and Review

The effectiveness of management arrangements together with our performance against stated objectives is routinely monitored and reported to the Errigal Board on a regular basis. This policy and its associated arrangements will be reviewed at least annually.

Authorisation



12/01/2017
Cormac McCloskey (*Construction Director*)



12/01/2017
Damien Treanor (*Financial Director*)